
Taylor Swift-The Eras Tour – Aviva Stadium 28th; 29th and 30th June 2024 – Fast Trade Quotation Prize Draw Terms and Conditions

Aviva will run a competition for 3 customers or prospects, each to win 2 tickets to one of the Taylor Swift Tour concerts in Aviva Stadium on 28th, 29th and 30th June 2024.

Customer Competition: Any customer or prospect who obtains a quotation for any product on the Aviva Fast Trade platform between 5th June and 19th June 2024 will be entered into a prize draw to win 2 tickets to one of the Taylor Swift Concerts on either 28th or 29th or 30th June 2024 at Aviva Stadium. **To qualify the quotation must be completed online using the Fast Trade system platform.**

The sole Promoter of this promotion is Aviva Insurance Ireland DAC having its registered address at Building 12, Cherrywood Business Park, Loughlinstown, Co.Dublin. D18 W2P5.

Note: We would ask that you share terms and conditions, and Data Protection notice with your client.

Eligibility Criteria:

The competition is open to customers or prospects who obtain a quotation for any product on the Aviva Fast Trade platform between 5th June and 19th June 2024. When an Aviva Fast Trade quotation is put through on the Aviva Fast Trade system **using online keying** during the product promotion Period, the customer or prospect will be automatically entered into this product promotion. No policy purchase necessary. Appointed insurance intermediaries (including their employees) and employees of Aviva Insurance Ireland DAC are excluded from taking part in this product promotion.

Terms of Participation

By accepting any Prize, Prize-Winners agree to be bound by these Terms and Conditions.

Prize

The prize available to be won for this competition is a pair of tickets to one of the Taylor Swift Concerts on either 28th or 29th or 30th June in Aviva Stadium. We will endeavour to give tickets that are seated together but cannot guarantee this. The Prize is as stated and does not include accommodation, parking, personal expenditure or transfers or other costs associated with taking the Prize. No cash will be offered as an alternative to the Prize.

There will be 1 Prize-Winner for each concert date – 1 for 28th June; 1 for 29th June and 1 for 30th June. Prize-Winner's will not be able to select which of the three dates to attend.

Product Promotion Period

The product promotion opens at 8am on Wednesday 5th June 2024 (Opening Date) and closes at 18:00 hours on Wednesday 19th June 2024 (Closing Date).

Any new Fast Trade quotation submitted before the Opening Date or after the Closing Date will not be considered. The Promoter accepts no responsibility for any entry, which due to a technical error or any other reason, is not keyed online, is not received, or is delayed. Proof of submitting an entry is not proof of delivery.

Selection of Prize-Winner

The three Prize-Winners will be randomly selected by a representative of the Promoter from those eligible entries received. The draw will take place after the Closing Date. The draw is final and no correspondence relating to the product promotion will be entered into with any entrant, other than as outlined in these terms and conditions.

Each Prize-Winner will be contacted by the Promoter via email, before 17:00 on 20th June 2024. The Prize-Winner must acknowledge receipt of the Prize and confirm if they wish to accept it by providing full postal and email address and contact details by 17:00 on 21st June 2024. These details will be used for the purpose of fulfilling the prize. If the Prize-Winner fails to confirm acceptance of the Prize and provide the relevant

details by 17:00 on 21st June 2024, this will result in the Prize being forfeited and the Promoter may at its absolute discretion draw an alternative Prize-Winner (s) or dispose of the Prize (s) at its discretion without liability to any entrant.

By accepting any Prize, Prize-Winner agrees to be bound by these Terms and Conditions.

The Promoter will arrange for delivery of each Prize to the Prize-Winners by email.

Miscellaneous

Each Prize-Winner (and anyone else availing of the Prize) will be bound by the terms imposed by any third parties providing goods and/or services as part of the Prize. The Promoter cannot accept responsibility for the acts or omissions of third parties.

The Promoter reserves the right without notice to amend these terms and conditions, withdraw, cancel or suspend the product promotion in whole or part at any time and for whatever reason without any liability to any entrant, Prize-Winner or any third party.

The Promoter shall not be responsible for any matter arising out of or resulting from the enjoyment of the Prizes.

The Promoter shall not be liable to any entrant, Prize-Winner (or any third party selected by any Prize-Winner to avail of the Prize) for any loss or damage howsoever caused, whether direct, indirect or consequential (whether in contract, tort or statutory duty or otherwise) arising out of or in connection with the product promotion and/or any Prize other than death or personal injury caused by negligence of the Promoter and/or the Promoter's respective personnel and/or deceit or fraud by the Promoter and/or the Promoter's respective personnel.

The Promoter reserves the right to alter the dates on which the Prize-Winners may avail of a Prize should the advertised dates become unavailable for any reason including unforeseen circumstances outside the Promoter's reasonable control. If any Aviva Stadium event is cancelled or does not take place,

the Promoter shall have no liability to any entrant, Prize-Winner or any third party.

The Promoter reserves the right to offer alternative prizes should the advertised prizes become unavailable for any reason or where circumstances dictate.

The Promoter shall not accept any liability for a Prize that is lost, stolen or damaged (including for the avoidance of doubt, any tickets sent to a Prize-Winner via the postal system, which does not reach the intended destination, or via email where the electronic message does not reach the intended destination for any reason).

For the purposes of the product promotion the Promoter will only process your personal information as set out in the Data Protection Notice below.

Definitions

The following terms which are used in the terms and conditions have the following meaning: the term “we” or “us” means the Promoter; “you” “your” or “entrant” means a person who participates in the product promotion under these terms and conditions; and “Prize-Winner” means each person who wins a Prize under the terms and conditions of the product promotion.

Governing Law and Jurisdiction

This product promotion and these terms and conditions are governed by Irish Law. Any dispute arising out of or in connection with this product promotion shall be dealt with exclusively by the Courts of Ireland.

Data Protection and Publicity

This notice explains the most important aspects of how we use your personal information in relation to the product promotion and what rights you have in relation to your personal information. You can view our full Privacy Policy at our Privacy page on <https://www.aviva.ie/privacy/> or request a copy by writing to the Data Protection Officer, Aviva Insurance Ireland DAC, Building 12, Cherrywood Business Park, Loughlinstown, Dublin 18, D18 W2P5, Ireland or email us at dpo@aviva.com

Identity of the Data Controller: The data controller is Aviva Insurance Ireland DAC, the Promoter of the competition.

What information we collect and what we use it for: We will only make use of and process the name and contact details of entrants in connection with the product promotion, to the extent necessary to run and administer this product promotion and as set out in the terms and conditions of the product promotion. Please note that the personal information provided in connection with the Aviva Fast Trade will be processed in accordance with the data protection notice provided with the Policy.

We may also use additional personal information of the Prize-Winner(s), which may include without limitation biographical information provided by you and/or any statement made by you concerning the product promotion and/or the Prize for marketing purposes. We may use photographs of the Prize-Winner for marketing purposes, or the Prize-Winner may be asked to participate in further unpaid promotional activity relating to the product promotion. The Prize-Winner's prior consent will be obtained prior to undertaking such activity and failure to consent will not impact your prize.

Legal grounds for processing for the Competition:

The Promoter relies on the legal grounds of legitimate interests to process the entrant's and prize winner's personal data. You can object to any use of your personal information which we have justified on the basis of our legitimate interest, if you believe your fundamental rights and freedoms to data protection outweigh our legitimate interest in using the information.

This can be done by writing to Aviva at Data Protection Officer, Aviva, Cherrywood Business Park, Loughlinstown, Dublin 18, Ireland or by emailing dpo@aviva.com. This will not affect the lawfulness of any processing or activity carried out by Aviva before the receipt of this notification.

If you raise an objection, we may continue to use the personal information if we can demonstrate that we have compelling legitimate interests to use the information.

Who we share information with: We may share limited personal information with third parties who provide services to us in relation to the competition and fulfilment of the Prize.

In accordance with the Code of Standards for Advertising and Marketing Communications in Ireland, the name and county of residence of the Prize-Winner(s) will be made available, on request, to third parties for a period of one month after the selection.

How long we keep personal information for: Personal information used for the purposes of the product promotion may be retained by us for a period of up to 12 months from the Closing Date of the Competition. For the avoidance of doubt personal information processed by us for the purposes of your Aviva Fast Trade quotation will be retained in accordance with the terms of the data protection notice provided with the quotation.

Your rights:

You have various rights in relation to your personal information, including:

- the right to request access to your personal information;
- correct any mistakes on our records;
- erase or restrict records where they are no longer required;
- to object to the use of your data where the processing is based on our legitimate interest;
- withdraw consent, where applicable.

Note: you have the right to object to the use of your personal information at any stage however, any successful objection may have consequences (e.g. prevent us from processing and/or administering your Competition entry and you may not be able to claim any prize that you may

otherwise be entitled) and we can discuss this if you want to object.

Contacting us: If you have any questions about how we use personal information, manage personal information within our business or if you want to exercise your rights stated above, please contact our Data Protection team by either emailing them at DPO@aviva.com, writing to the Data Protection Officer, Aviva Insurance Ireland DAC, Building 12, Cherrywood Business Park, Loughlinstown, Dublin 18, or email us at dpo@aviva.com

If you have a complaint or concern about how we use your personal information, please contact us in the first instance and we will attempt to resolve the issue as soon as possible. You also have the right to lodge a complaint with the Office of the Data Protection Commission at any time.

Aviva Insurance Ireland Designated Activity Company, trading as Aviva, is regulated by the Central Bank of Ireland. A private company limited by shares. Registered in Ireland No. 605769. Registered Office: Cherrywood Business Park, Dublin, Ireland, D18 W2P5.