

Conference Itinerary



Time	Item	Location
10.00-10.45am	Conference Registration Welcome tea/coffee, refreshments	Conference Entrance/ Registration area Refreshments outside Ballroom
10.45am	Delegates move into conference ballroom	
11.00am	Open Conference	
	Conference Welcome Overview of Day	Conference Ballroom
11.15am	Conversation with Aviva Exco panel on stage	Conference Ballroom
12 noon	An update from Claims	Conference Ballroom
12.15pm	Conference Video	Conference Ballroom
12.30pm	Broker feedback - Q&A discussion	Conference Ballroom
1.15pm	Light Lunch	Hotel Restaurant
2.30pm	Group Conference Photo	Outside front of hotel Manor House (weather permitting)
2.45pm	Breakout Session x 3 Delegates rotated 30 mins plus 5 mins to rotate Groups assemble at group photo meeting point	Hotel Manor House meeting rooms
Group 1	Commercial Lines	Breakout Room 1
Group 2	Personal Lines and Claims	Breakout Room 2
Group 3	External Speaker: Using AI to enable Sales	Breakout Room 3
4.30pm	Delegates return to Ballroom	
4.40pm	Summary and key reflections	Conference Ballroom
	Break before dinner. Meeting rooms available for broker and Aviva conversations if required.	Outside Ballroom
5.30pm	Delegates reconvene for dinner	Outside Ballroom
6pm	Dinner is served	Conference Ballroom
7.15pm	External Speaker, former professional rugby player Johnny Sexton Interviewer, sports presenter and commentator, Joe Molloy Theme: Leadership; Resilience; High Performance	Conference Ballroom
8.15pm	Message of Thanks, Conference closes	Conference Ballroom

Listening today • Growing together • Partnering for success