

Aviva Broker Conference

26 May 2022 - Mount Wolseley Hotel

Conference Itinerary

Time	Item	Speakers	Location
9.30	Conference Registration		Conference Entrance / Registration Area
10.00	Open Conference - Conference Welcome	Sales Director, Steve McGerr	Conference Ballroom
10.15	Aviva Ireland Overview	CEO, Declan O'Rourke	Conference Ballroom
10.30	Aviva Financials	Performance Lead, Simone O'Connor	Conference Ballroom
10.40	Commercial Lines Update	MD, Commercial Lines, Brian Mahon	Conference Ballroom
11.05	Coffee / Tea		
11.30	Conference Video	Sales Director, Steve McGerr	Conference Ballroom
11.40	Personal Lines Update	MD, Personal Lines, Billy Shannon	Conference Ballroom
12.00	Claims Update	Chief Claims Officer, Brian O'Connor Maria Freaney, Senior Claims Leader	Conference Ballroom
12.20	External Guest Speakers	Stephen Kenny, FAI Republic of Ireland Manager, Vera Pauw, Women's National football team manager with facilitator, RTE Sports Presenter Jacqui Hurley	Conference Ballroom
13.00	Lunch		
14.00	Group Conference Photo		Reception/staircase
14.30	Breakout Sessions x 4	Conference meeting rooms	Delegates rotated, 30 minutes each
1	- Performance, Wellbeing	External speaker, Performance Psychologist, Gerry Hussey	Breakout Room 1
2	- Claims	Donal Hurley, Motor Injury Manager and Rob Smyth, Senior Claims Manager (Fraud Strategy Lead)	Breakout Room 2
3	- Community / Climate / Diversity & Inclusion	Brian O'Neill, Head of Sponsorship, CSR and External Communications and CR Executive, Caitlín Flanagan	Breakout Room 3
4	- Launch of Fast Trade	Greg Dowling, National Sales Manager, Declan Cooney, E-Trading Manager, Commercial Underwriters, Sharon Slack and Michelle Curran	Breakout Room 4
16.45	Delegates return to Ballroom		
17.00	Pre dinner Fireside Chat to include brokers feedback	Aviva Exco Team members and Senior Management	Conference Ballroom
17.30	Dinner is served		
18.30	External Guest Speaker	Bernard Jackman, former Irish rugby union player, sports commentator and current head coach of Bective Rangers Theme: Building a high performing team - Leadership	Conference Ballroom
19.00	Key Reflections and Thanks	Steve McGerr / Declan O'Rourke	Conference Ballroom
19.15	Conference Closes		

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