



## Aviva General Insurance

Extended Aviva initiatives  
to help support you and your customers.

### 1 Commercial Premises Closure and Temporary Closure

Existing cover will continue to apply in respect of Material Damage / Business Interruption up to and including **31 October 2021**, without the need to notify us that the insured premises is closed and temporarily unoccupied solely due to the Covid-19 restrictions.

Customers should advise us at their earliest opportunity if the premises are unoccupied for reasons other than compliance with the Government's Covid-19 restrictive measures.

Customers should endeavour **where practical and safe** to inspect their premises on a weekly basis and address any issues of concern.

The following risk protections should apply as a minimum: -

- All fire protection, detection, and security systems to remain active and monitored remotely where possible.
- All external doors and windows to be closed and securely locked.
- All internal and external combustible waste should be removed from the premises.

### 2 Engineering Services and Risk Management Surveys

The engineering services we offer help businesses to keep equipment, plant, machinery and staff safe and help to satisfy the necessary legislative Health and Safety requirements.

To support customer's responsibilities to have their equipment, plant and machinery inspected the engineers continued their service throughout the pandemic. We will continue to adapt our work practices to be compliant with Covid-19 Health and Safety requirements as in time it will be easier to complete inspections as requirements are reduced. For more information on our Speciality Lines and Engineering Services [Speciality Lines & Engineering Services | Aviva Broker](#)

Our Risk Management team conducts surveys to help your customers identify and reduce risks. Now Covid-19 restrictions are being eased and businesses are reopened, our face to face risk management services have resumed. We have a number of Loss Prevention Guides that offer best practice guidance in Risk Management.

Click [here](#) for more details.

## An update on Aviva Driving School

As you may be aware from the 30th July 2021, the Road Safety Authority confirmed that driving instructors can resume offering lessons to pupils working in non-essential services.

Lessons resumed subject to the instructor being available to deliver these lessons and the significant waiting lists have now reduced.

As you may also be aware Aviva have extended the free accompanied driver insurance cover (subject to terms and conditions\*) on several occasions to eligible pupils and that extension expires on the **31 December 2021**.

*\*The extension of insurance cover for the period to 31st December 2021, is subject to the relevant car insurance policy remaining with Aviva Insurance Ireland DAC for the entire period of the free accompanied driver insurance cover. The pupil must be covered by Aviva's free accompanied driver cover on the date the policyholder contacts Aviva for the extension and that the policy/pupil meet our terms and conditions to avail of such cover extension.*



### Useful Contacts:

#### In addition to your Business Development Manager

**National Personal Lines:** [pi.ireland@aviva.com](mailto:pi.ireland@aviva.com)

**Fast Trade Team:** [fastirlnb@aviva.com](mailto:fastirlnb@aviva.com)

**Agency Team:** [agency@aviva.com](mailto:agency@aviva.com)

**Technical Support Team:** [avivabrokerirl@aviva.com](mailto:avivabrokerirl@aviva.com) **W:** [www.avivabroker.ie](http://www.avivabroker.ie)



### Claims Notifications:

**Motor Claims:** [claimnotifications@aviva.com](mailto:claimnotifications@aviva.com)

**Property Claims:** [propertyclaims@aviva.com](mailto:propertyclaims@aviva.com)

**Liability Claims:** [liabilityclaims@aviva.com](mailto:liabilityclaims@aviva.com)



### Useful Links:

#### Guide to the changes

<https://www.gov.ie/en/publication/3361b-public-health-updates/>

#### SME support you can get

<https://www.gov.ie/en/publication/2d907-supporting-the-recovery/>



Update for Broker Use only 28th September 2021.  
Underwriting criteria, terms & conditions apply.

As Aviva Driving School is not a financial service, it is not regulated by the Central Bank of Ireland.  
Aviva Insurance Ireland DAC, trading as Aviva is regulated by the Central Bank of Ireland.