

# Home Emergency Assistance



## At a Glance

**Now your customers get extra peace of mind with Help in a Home Emergency Cover added as standard on all Aviva HomeChoice policies.**

### What does Help in a Home Emergency cover provide?

Broken window?  
Damaged door?  
Burst pipe?  
Blocked drain?  
Blackout?  
Lost keys?  
Storm damage?

When a home emergency strikes, time is of the essence.

Now your customers are protected **24 hours a day, 365 days a year** and will get the support they need quickly and easily.

### Your customers will now enjoy the extra benefit of:

An emergency repair service to secure their home and prevent further loss or damage caused by storms or other accidents.

- ✓ Cover for the cost of a callout, labour and materials for an emergency repair of up to \*€250 per incident or €260 for broken glass in outside windows and doors.
- ✓ Overnight accommodation for up to four people, if required, (at a place of our choosing), with transportation provided from their home.
- ✓ Up to 7 days' furniture storage, with transport to and from the storage facility.
- ✓ Making urgent contact with a family member in Ireland or abroad in the event of an emergency.
- ✓ Unlimited callouts each year.

**This service is provided by MAPFRE ASSISTANCE Agency Ireland.**

Full details of this cover, as well as the terms, conditions, limits and exclusions are in the HomeChoice policy booklet on [www.avivabroker.ie](http://www.avivabroker.ie)

**For Home Insurance you're safe in the hands of Aviva**

## Contact us:

Help in a home emergency **1800 565 556**

Aviva Property Claims **1890 666 888** or **PropertyClaims@aviva.com**

National Personal Lines **1850 666 555** or **pi.ireland@aviva.com**

Your Aviva Business Development Manager (BDM)



\*If repairs cost more than the amount covered, the customer is responsible for paying the difference. If the damage is covered by the policy, in the event of a claim we will refund any money paid by the customer less the policy claim excess.

Aviva Insurance Ireland DAC, trading as Aviva, is regulated by the Central Bank of Ireland.