

Private & Confidential Policyholder Name Address Line 1 Address Line 2 Address Line 3 Address Line 4

Date 4 January 2021

<u>Important information about your Aviva Home Insurance policy – Please Read</u>

Policy Number < Insert Number >

Dear Policyholder

We are writing to you in relation to your home insurance policy with <Broker Name> underwritten by Aviva Insurance Ireland DAC.

A change to your Home Policy

With Aviva Home Insurance you get access to a range of great benefits as standard. From time to time these benefits change and we want to let you know that from the 1 March 2021, **Best Doctors® Second Medical Opinion** will no longer be a benefit on Aviva Home Insurance policies.

What does this mean if you are currently availing of Best Doctors

You will be able to use the service as normal up to the 28 February 2021 and if you have already made a submission prior to 28 February 2021, this will remain valid and the Best Doctors® Second Medical Opinion service will be provided in full.

From 1 March 2021, you will not be able to use this service.

This change will not impact any other aspect of your home insurance policy terms and conditions.

You don't need to do anything, but if you have any questions, we would ask you to contact your insurance broker.

Thank you for your valued custom. Yours sincerely,

Michael Bannon

Personal Lines - Product & Underwriting Manager

Aviva Insurance Ireland DAC